



## FORM BEST PRACTICES CONTEST

Municipality Vaals

Country Netherlands

Contact person Mrs. Carsta de Dreu-Ruijsestein

Telephone +31-43-306 8541

E-mail c.dedreu@vaals.nl

Name project

Internal services bureau

Category Certification Criteria: mark the category of your project

- Energy and environmental policies (politiche energetiche e ambientali);
- Infrastructure policies (politiche infrastrutturali);
- Quality of urban life policies (politiche per la qualita' urbana);
- Agricultural, touristic and artisan policies (politiche agricole, turistiche, artigianali);
- Policies for hospitality, awareness and training (politiche per l'ospitalita, la consapevolezza e la formazione);
- Social cohesion (coesione sociale).

Summary project



The municipality of Vaals supports people who temporarily receive unemployment benefits through an internal services bureau.

Whilst continuing to receive their benefits, these people can work in Vaals up to two times half a year, so one year in total. They perform a diversity of tasks with a focus on light administrative support.

Intensive coaching ensures the development of these people during their reintegration process whilst enhancing their chances on finding a new paid job. We expect full support from the benefit office: they need to offer training where needed, searching for appropriate job offers and help with the application process.

We aim to help people who really want to improve their situation. By offering work experience and intensive coaching through the municipality and the benefit office we think we can help achieve their goals. In the end this means that we have happier people, who have a fair chance of gaining work. This also means a decrease of payable benefits.

#### Goal project

To help people who temporarily receive unemployment benefits during their reintegration process on their way to a paid job elsewhere.

The ultimate goal is for everyone who works for the internal services company will move to a paid job elsewhere within one year.

#### Result project

Recently we started with two participants. Everyone involved is hugely enthusiastic and we are confident that they will find a paid job elsewhere within the year.

#### Finance (costs and benefits)

No funds were needed to set up this project. By reshuffling tasks, one employee was able to take up the coaching of the participants. He also functions as the coordinator of the internal services bureau.

Ultimately, this project will save costs as the participants have a better chance of finding paid work and will not have to rely on benefits anymore.

#### Staff (staff involved and use of time)

Please see above.

#### Additional information (if necessarily)



Being the local authority we ask companies to actively help people who are unemployed to get back to work. Now we are setting an example by doing what we ask of other companies.

Link website .....

(if available)

**Once filled in this form please send it to: [info@cittaslow.net](mailto:info@cittaslow.net)  
- Participation Deadline 15 May 2015 -**